

Role-Based Training Solutions: Business Analysis

To help professionals learn on-the-job skills that will propel your business forward, Dell Technologies has compiled a list of our recommended training courses for job roles surrounding Business Analysis.

Business Analyst

A Business Analyst's primary objective is helping businesses implement technology solutions in a cost-effective way by determining the requirements of a project or program, and communicating them clearly to stakeholders, facilitators, and partners. Business Analysts are the link between the end user and a Project Manager. The Business Analysts key responsibilities may differ from company to company, but their main purpose is to analyze, evaluate, and refine processes.

Recommended Training for Business Analysts

[BA01 - Business Analysis Essentials](#)

[BA02 - Strategic Business Analysis](#)

[BA03 - Writing Effective Business Cases](#)

[BA04 - Eliciting and Writing Effective Requirements](#)

[BA08 - Agile for Business Analysts](#)

Business Systems Analyst (BSA)

A Business Systems Analyst (BSA) works with the business to understand their needs, specifically as it relates to information technology (IT). Using their knowledge of the organization's technology infrastructure and specific software applications, they help the business to address changes through technology. BSAs also provide IT support for regulatory and compliance activities, and make recommendations on hardware and software procurement to support business goals.

Recommended Training for Business Process Analysts (BPA)

[BA01 - Business Analysis Essentials](#)

[BA02 - Strategic Business Analysis](#)

[BA04 - Eliciting and Writing Effective Requirements](#)

[BA06 - Managing and Communicating Requirements for Project](#)

[BA29 - User Acceptance Testing for Business Analysis](#)

Business Process Analyst (BPA)

The Business Process Analyst (BPA) acts as the liaison between business units and IT departments; completes business cases in support of projects; participates in or facilitates business process modeling and research efforts; and acts as a consultant and reviews all documents on project teams. BPAs analyze business processes and workflows with the objective of finding out how they can be improved or automated.

Recommended Training for Business Process Analysts (BPA)

[BA01 - Business Analysis Essentials](#)

[BA02 - Strategic Business Analysis](#)

[BA05 - Process Modeling Using BPMN](#)

[BA20 - Business Process Improvement](#)